

## CLAIM FORM

### IMPORTANT INFORMATION

A claim cannot be entertained until ALL details are completed and relevant documents returned. All lost or stolen phones must be blacklisted before your claim can be attended to. Should a lost or stolen phone be recovered, it becomes the property of the Insurer.

**LEGAL NOTICE:** A person who knowingly presents a false or fraudulent insurance claim with the intent to injure, defraud or deceive any insurer is guilty of a crime and may be subject to fines and confinement in prison. When fraud is discovered, Techsured reserve the right to take appropriate action to stop such fraud and explore all of its available legal remedies.

Name and Surname	
Policy Number	
Identity Number	
Cellular Number	
Contact Number	
Email Address	

### ASSET DETAILS

Make	
Model	
Serial / IMEI Number	

### DOCUMENTATION REQUIRED IN CASE OF THEFT, LOSS, DAMAGE OR UNLAWFUL USAGE OF SIM CARD

Identity Document	<input type="checkbox"/>
Completed Claim Form	<input type="checkbox"/>
Affidavit (In Case of Loss or Theft)	<input type="checkbox"/>
Blacklist Form (In Case of Loss or Theft)	<a href="#">Download Blacklist Form</a>

### DOCUMENTS REQUIRED IN CASE OF A SUBSCRIBER AGREEMENT COVER CLAIM

Death	A copy of the Death Certificate
Permanent Disability	A letter from your medical practitioner and full proof of medical boarding
Temporary Disability	A letter from your medical practitioner and a letter from your employer's HR Department
Retrenchment	A copy of the retrenchment letter issued by your employer's HR Department

### OTHER INSURANCE

Is the device covered by any other policy?	
Is the device covered by any guarantee?	
If "Yes" please provide details of cover.	



**Phone:** +27 (0)860 109 529  
**Fax:** +27 (0)866 786 300  
**Email:** [support@techsured.co.za](mailto:support@techsured.co.za)  
**Web:** [www.techsured.co.za](http://www.techsured.co.za)  
**Address:** The Centenary Building,  
30 Meridian Drive, Umhlanga, 4319

**Insured by:**  
Guardrisk Insurance Company Limited  
An Authorised Financial Services Provider (FSP no 75)  
Registration Number 1992/001639/06  
VAT Registration Number 425 013 8072  
2nd Tower 102  
Rivonia Road  
Sandton, 2196

**Administered by:**  
Viva Cover (Pty) Ltd  
An Authorised Financial Services Provider (FSP no 42787)  
Registration Number 2007/018990/07  
VAT Registration Number 453 024 3569  
The Centenary Building,  
30 Meridian Drive, Umhlanga, 4319

## CLAIM TYPE

- Loss ☐
- Theft ☐
- Damage ☐
- Death ☐
- Disability ☐
- Retrenchment ☐

## CLAIM DETAILS

Date of Incident	
Place of Incident	
Police Case Number (In Case of Loss or Theft)	
Date Reported (In Case of Loss or Theft)	
ITC Reference (In Case of Loss or Theft)	

## FULL DESCRIPTION OF THE INCIDENT

## IN CASE OF DAMAGE PLEASE PROVIDE A DESCRIPTION OF FAULT, FAILURE OR DAMAGE

## IN CASE OF DAMAGE PLEASE CONFIRM YOUR COLLECTION ADDRESS

Street Name and Number	
Suburb	
City	
Province	
Postal Code	



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## IN CASE OF DAMAGE PLEASE CONFIRM

Device Password (Case Sensitive):										
Device Security Pattern:	<table border="1"><tr><td>•</td><td>•</td><td>•</td></tr><tr><td>•</td><td>•</td><td>•</td></tr><tr><td>•</td><td>•</td><td>•</td></tr></table>	•	•	•	•	•	•	•	•	•
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## TECHSURED EXCESS STRUCTURE

TECHSURED HANDSET EXCESS				
	Theft / Loss	Damage	Unlawful Usage of SIM	SAC
1 <sup>st</sup> Claim	R 350.00	R 150.00	Nil	R 300.00
2 <sup>nd</sup> Claim	R 650.00	R 250.00	Nil	
3 <sup>rd</sup> Claim	R 800.00	R 350.00	Nil	
Additional Excesses:				
<ul style="list-style-type: none"><li>Claim arising within 30 days of inception – R 600.00</li><li>Claim arising within 30 to 60 days of inception – R 300.00</li></ul>				

TECHSURED GADGET EXCESS				
	Theft / Loss	Damage	Unlawful Usage of SIM	SAC
1 <sup>st</sup> Claim	25% of value	25% of value	Nil	10% of value
2 <sup>nd</sup> Claim	30% of value	30% of value	Nil	
3 <sup>rd</sup> Claim	35% of value	35% of value	Nil	
Additional Excesses:				
<ul style="list-style-type: none"><li>Claim arising within 30 days of inception – 15% of the value of the claim</li><li>Claim arising within 30 to 60 days of inception – 10% of the value of the claim</li></ul>				

## DECLARATION

I / We have procured insurance cover and agreed to the terms thereof with Viva Cover (Pty) Ltd and declare to the best of my / our knowledge that the above particulars are true and correct, and I / we undertake to render every assistance in my / our power to Viva Cover (Pty) Ltd in dealing with the matter. I / we hereby agree that Viva Cover (Pty) Ltd may take over and conduct the process for their own benefit of any claim for whatever reasons and shall have full discretion in the conduct thereof. I / we the undersigned hereby waive any rights of recourse that I / we may have against Viva Cover (Pty) Ltd relating to the disclosure of the above-mentioned information. Should any equipment be recovered after a claim for loss / theft has been submitted, this equipment shall become the property of Viva Cover (Pty) Ltd. If the equipment is deemed to be beyond economical repair by an approved repairer, all components such as the aerial, battery and charger must be submitted by the claimant. I / we hereby agree that Viva Cover (Pty) Ltd may debit my account for any premiums or excess amounts due.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_



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