

## CLAIM FORM

### IMPORTANT INFORMATION

A claim cannot be entertained until ALL details are completed and relevant documents returned. All lost or stolen devices have to be reported to the Police before your claim can be attended to. Should a lost device be recovered, it becomes the property of Viva Cover (Pty) Ltd.

**LEGAL NOTICE:** A person who knowingly presents a false or fraudulent insurance claim with the intent to injure, defraud or deceive any insurer is guilty of a crime and may be subject to fines and confinement in prison. When fraud is discovered, Techsured reserves the right to take appropriate action to stop such fraud and explore all of its available legal remedies.

Name and Surname	
Policy Number	
Identity Number	
Cellular Number	
Contact Number	
Email Address	

### DECODER DETAILS

Model	
Model Number	
Serial Number	

### DOCUMENTATION REQUIRED IN CASE OF THEFT OR TOTAL LOSS

Identity Document	<input type="checkbox"/>
Completed Claim Form	<input type="checkbox"/>
Affidavit	<input type="checkbox"/>

### OTHER INSURANCE

Is the device covered by an other Policy?	YES   NO
Is the device cover by any guarantee?	YES   NO
If "Yes" please provide details of cover.	

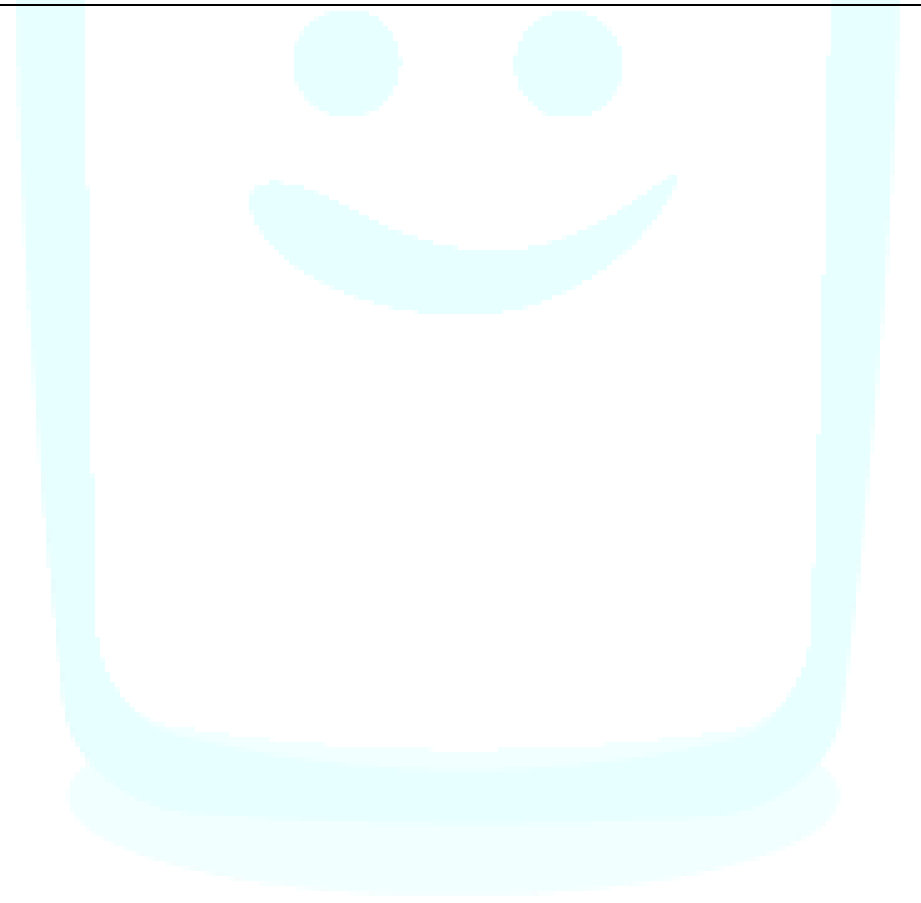
## CLAIM TYPE

Theft ☐  
Fire ☐  
Lightning ☐  
Explosion ☐

## CLAIM DETAILS

Date of Incident	
Place of Incident	
Policy Case Number	
Date Reported	

## FULL DESCRIPTION OF INCIDENT



**Phone:** +27 (0)860 109 529  
**Fax:** +27 (0)866 786 300  
**Email:** support@techsured.co.za  
**Web:** www.techsured.co.za  
**Address:** Quadrant 2, the Centenary Building,  
30 Meridian Drive, Umhlanga, 4319

**Insured by:**  
Guardrisk Insurance Company Limited  
An Authorised Financial Services Provider (FSP no 75)  
Registration Number 1992/001639/06  
VAT Registration Number 425 013 8072  
2nd Tower 102  
Rivonia Road  
Sandton, 2196

**Administered by:**  
Viva Cover (Pty) Ltd  
An Authorised Financial Services Provider (FSP no 42787)  
Registration Number 2007/018990/07  
VAT Registration Number 453 024 3569  
The Centenary Building,  
30 Meridian Drive, Umhlanga, 4319

## TECHSURED EXCESS STRUCTURE

TECHSURED DECODER INSURANCE EXCESS			
Incident	1 <sup>st</sup> Claim	2 <sup>nd</sup> Claim	3 <sup>rd</sup> Claim
Excess Payable	10% of Decoder Value	20% of Decoder Value	30% of Decoder Value

## DECLARATION

I / We have procured insurance cover and agreed to the terms thereof with Viva Cover (Pty) Ltd and declare to the best of my / our knowledge that the above particulars are true and correct, and I / we undertake to render every assistance in my / our power to Viva Cover (Pty) Ltd in dealing with the matter. I / We hereby agree that Viva Cover (Pty) Ltd may take over and conduct the process for their own benefit of any claim for whatever reasons and shall have full discretion in the conduct thereof. I / We the undersigned hereby waive any rights of recourse that I / we may have against Viva Cover (Pty) Ltd relating to the disclosure of the above-mentioned information. Should any equipment be recovered after a claim for loss / theft has been submitted, this equipment shall become the property of Viva Cover (Pty) Ltd. If the equipment is deemed to be beyond economical repair by an approved repairer, all components such as the aerials, battery and changer must be submitted by the claimant. I / We hereby agree that Viva Cover (Pty) Ltd may debit my account for any premiums or excess amount due.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Kindly submit all completed claim documents to:

Email: [claims@techsured.co.za](mailto:claims@techsured.co.za)

Fax: 0866 393 910



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